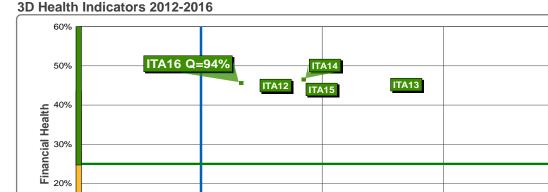
Updated Snapshot: Italy (ITA)





Growth in Participant Months

KPIs

Yr	Growth	Finances	Quality
16	+2%	46%	94%
15	+4%	44%	91%
14	+4%	46%	89%
13	+8%	45%	89%
12	+2%	45%	88%

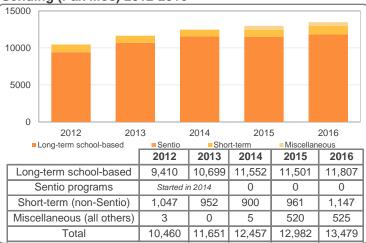
NPPR Status

Yr	Phase
16	No phase
15	No phase
14	No phase
13	No phase
12	No phase

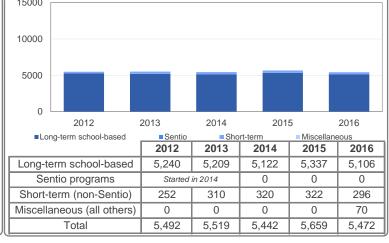
Sending (Pax Mos) 2012-2016

10%

0% --5%



Hosting (Pax Mos) 2012-2016



15%

Quality Assessment 2014-2016

		Hostin	g CSE		Sending CSE				Overall	Bonus/	Final	
Quality	host fam	school	other stu	other nat fam	stu	nat fams	other host fams	other schools	PSE	Eval Score	Penalty	Quality Score
2016 Network Total	78%	85%	94%	92%	94%	92%	78%	85%	92%	88%	-1%	87%
2016 (CSE16, PSE16-15)	83%	88%	96%	96%	95%	92%	87%	92%	100%	92%	+2%	94%
2015 (CSE15, PSE15-14)	70%	79%	95%	94%	94%	92%	82%	95%	100%	89%	+2%	91%
2014 (CSE14, PSE14-13)	67%	85%	90%	93%	90%	88%	82%	91%	100%	87%	+2%	89%

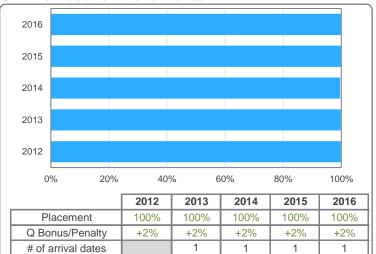
Key Financial Numbers in Effective USD 2013-2015

Finances	Annual Turnover	% of total	Total Expenses	% of total	Net Results	% of unr. net assets	Current Assets	% of expenses	Unr. Net Assets	% of expenses
2015 Network Total	183,453,070	100%	178,003,152	100%	5,449,918	8%	116,051,027	65%	70,545,137	40%
2015	17,054,294	9%	16,511,196	9%	543,098	7%	13,033,172	79%	7,520,573	46%
2014	18,663,956	10%	18,272,503	10%	391,453	5%	14,136,886	77%	8,034,585	44%
2013	16,900,368	9%	16,476,238	9%	424,130	6%	12,731,744	77%	7,652,391	46%

^{***}Unrestricted Net Assets is meaningless because these are negative

Updated Snapshot: Italy (ITA)

On-time Placement Performance

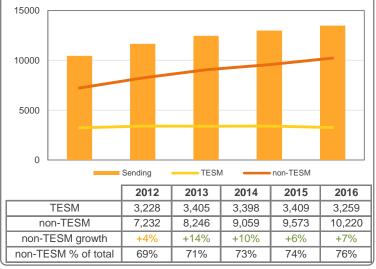


0

0

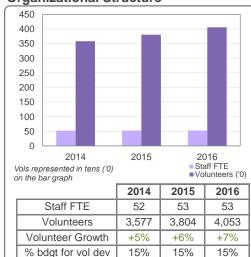
0

Country Diversification (Pax Mos Sending)

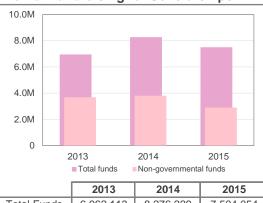


Organizational Structure

of delayed pax

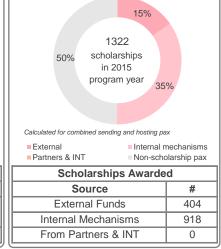


External Fundraising for Scholarships



	2013	2014	2015
Total Funds	6,962,113	8,276,229	7,504,054
Non-gov 3,681,747		3,807,688	2,902,195
% of total 53%		46%	39%
Non-gov Fun	ds Growth	+3%	-24%

Scholarships Awarded (2015)



Education and ICL

Learning Program Participants (started and completed)								
Level	W	1 - 3	QT					
Staff & Vols	499	1	2					
% of Total	12.2%	0.0%	0.0%					

W = What Every AFSer Should Know About Intercultural Learning, 1 - 3 = LP levels 1, 2, and 3: QT = Qualified Trainers

AFS Market Share and Competitor Landscape

Estimated Market Share (Latest Year Available)						
Outbound	Inbound non-fee paying Inbound fee & non-fee					
21.2%	22.0%	22.0%				

Non-fee paying = not paying tuition and hosted in volunteer host families.
Fee paying = paying tuition and often hosted in paid host families.

	Orientations							
	PD	Α	PA	MS	PR	EOS	PoR	Other
Pax	•	•	•		•	•	•	
Host Fams	•	•	•		•			
Nat Fams	•				•			
Sch/CPOs			•					
Attendance:	0% (blank)	1-25	% (26-50% 🗍		51-75% 🗨	76-100	% ●
PD = pre-departure, A = arrival, PA = post-arrival, MS = mid-stay, PR = pre-return,								

EOS = end-of-stay, PoR = post-return, Oth = other

Educational System and Accreditation Educational Designation & Credit Agreement Designated as an Educational Entity (Full) Credit Agreement (Partial) Credit Agreement

Ties to the World around AFS

o the world around AFS	
International Exposure and Collaboration with Others	
Joint project/new affiliation	
External forum or event	

ı	Comp	CIIIOIS
1	Sending (sc programs)	Hosting (sc programs)
	WEP, EF, Rotary	WEP, BEC
l	Sending (18+ programs)	Hosting (18+ programs)
	Many religious, voluntary and commercial organizations	-

Market Environment

Market Trends and Forecasts

The following are the size estimates by an independent research institute (IPSOS) which analyzed the Italian market for sending and hosting programs from 2014 to 2016: Sending by duration: YP from 4100 to 4200, SM from 1,700 to 1,600 TR from 1,500 to 1,600 | Overall increase: +1.4%. 13% of students are traveling without sending providers (962 students), which makes the total outbound volume of Italian organizations/agencies 6,438 students. Hosting by duration: YP from 2,000 to 1,850 SM from 500 to 400 TR from 700 to 550 | Overall decrease -12.5%.